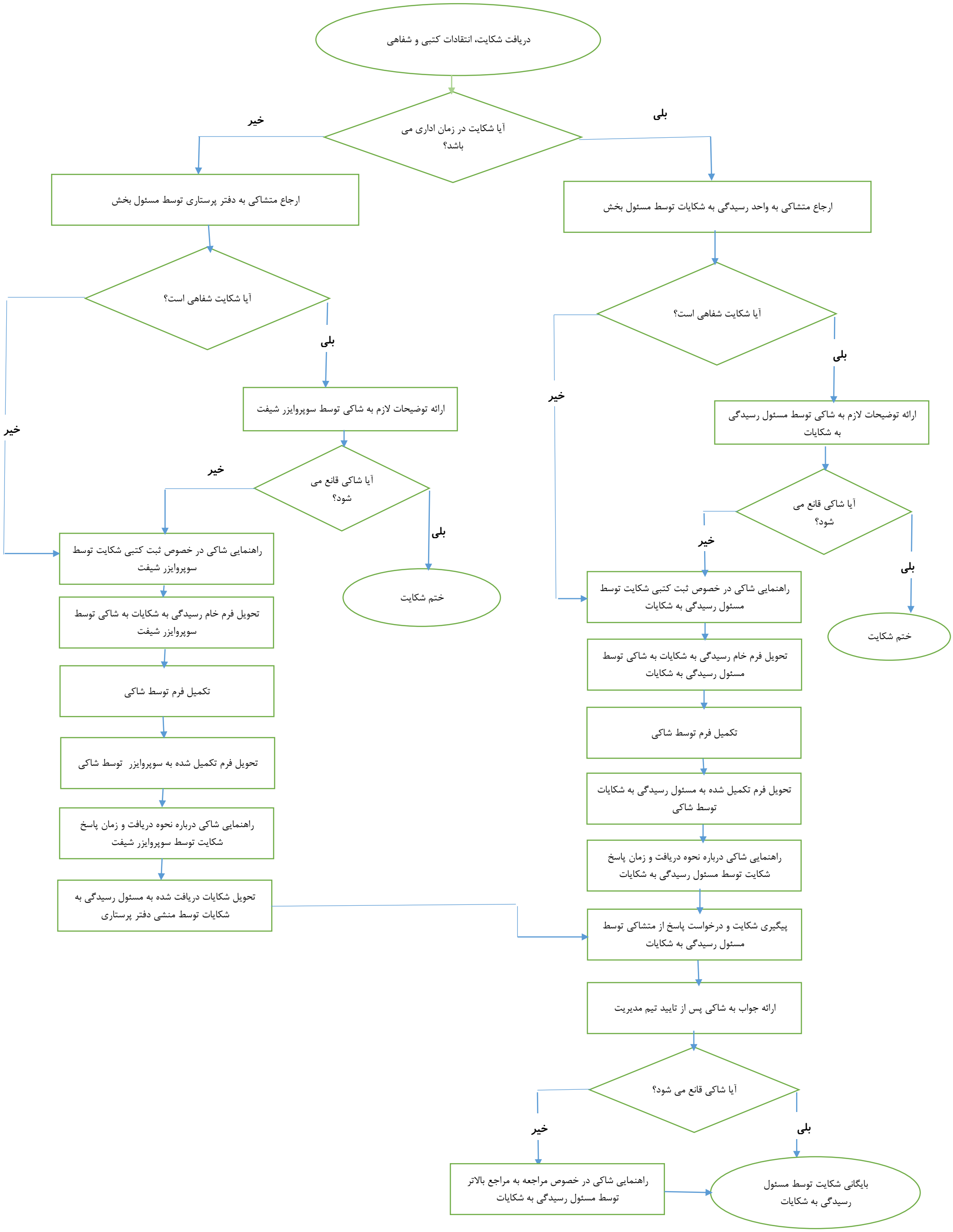
FL.RRS.1401/76-2

فرآیند رسیدگی به شکایات